



**TERMS AND CONDITIONS**

**SHIPPING AND DELIVERIES**

Depending on the region that your office is located, we will arrange for you to use UPS, FedEx, Deliver-It, or our on-staff driver in order to ship your cases to us. Because the shipping method will be determined by your location, please note that you will not be able to select which courier you wish to use.

Shipping and handling fees are charged at \$14.99 per invoice for cases delivered within the contiguous United States. Please inquire about rates for Hawaii and Alaska. For select locations in Orange County, CA, we may be able to offer a complimentary pick-up and delivery service via our on-staff driver.

**RUSH CASES**

We realize that from time to time there will be rush and emergency cases; we request that you contact the lab at your earliest convenience to make arrangements for both scheduling and processing these cases.

**SHADE TAKING**

Please send shade tab, slides or special comments with your case. When shade taking is necessary, please let us know in advance your patient's appointment. Please contact the lab for shade taking pricing.

**INVOICES AND STATEMENTS**

Invoices are delivered upon completion of each case. Monthly statements are issued at the end of each month and mailed to your office.

**RETURNS**

Returns are only accepted in the event that the completed restoration does not meet the conditions of the warranty as described below. Any other cases returned after completion are liable for full lab charges.

**WARRANTY**

WORLD LAB U.S.A. offers a 1-year warranty for WORLD LAB U.S.A. products. Under this warranty, the completed restoration is guaranteed to (1) be free of defects due to materials and workmanship, (2) fit the provided impression or model, and (3) be fabricated according to the specifications indicated on the prescription form.

Failure due to debonding, poor occlusion, and damages resulting from accident, neglect, and abuse are not considered to be the result of inferior workmanship and are thus not covered by the warranty.

If during the applicable warranty period you experience any problems with the restoration that are covered by the warranty as described above, WORLD LAB U.S.A. will remake or repair the restoration according to the original specifications at no additional cost. In order to take advantage of the warranty, you will be asked to return the original dental restoration and submit the original prescription or invoice indicating the patient name.

**PAYMENT POLICY**

All outstanding balances are due within 30 days of the statement date, typically the last business day of the month. Balances not paid within 30 days of the statement date are subject to a 2% finance charge, applied on a monthly basis. Any accounts 30 days overdue may be put on hold or will receive any further orders C.O.D.

A fee of \$50.00 will be charged for all returned checks.

\*\* This policy statement is subject to change. \*\*

\*\* WORLD LAB U.S.A. will notify your offices in writing at the time of such changes. \*\*

Patient's Right Side					Patient's Left Side										
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17

www.worldlabusa.com

**FOR LAB USE ONLY**

Aesthetic		Implant		Model Work
PFM		PFM (Cement / Screw)		
WORLD Z ( S / L )		e.max Press ( S / L ) (Cement / Screw)		
WORLD Z Plus ( S / L )		WORLD Z ( S / L ) (Cement / Screw)		Mount
e.max ( S / L )		WORLD Z Plus ( S / L ) (Cement / Screw)		
Feldspathic		FMC (Cement / Screw)		
Hybrid		Temporary Screw Retained		Die Trim
Gold Crown, Post				
Provisional	Acrylic	Custom Abutment		
	PMMA	Metal		Wax Up / CAD CAM
Additional Fee (Aesthetic& Implant)		Titanium		
Diagnostic Wax Up		Zirconia		
Porcelain Margin		Zirconia Atlantis		
360 Porcelain Margin		Abutment Prep		Opaque
Rest, Guide Plane		Hybrid w/ Ti Base		
Surgical Stent		Screw Retained One Piece Implant Crown		
Abutment Prep		PFM UCLA Type		
Custom Healing Abut. w/Post		WORLD Z w/ Atlantis ( S / L )		Metal / Adjust
Study Model		WORLD Z Plus w/ Atlantis ( S / L )		
Prep Guide (Silicone)		FMC		
Prep Guide per Tooth		Screw Retained with Ti Base Implant Crown		
Putty Index		WORLD Z ( S / L )		Buil Up / Finish
Vacuum Form		WORLD Z Plus ( S / L )		
Maryland Bridge Wing		e.max ( S / L )		
(Metal, Emax/Zirconia)		Metals		
Milling / Attachment		Yellow Special	g	Final Check
Pink Gum Porcelain		A 52	g	
Custom Shade		A 57+	g	
Implant Model Work		HP 77	g	
All Ceramic Facial Layering		A 40	g	
Telescopic Coping		Remake or Fix		
Night Guard		Add. Porcelain ( M / O / D )		
		Re Build Up		
		Stain		

Vendor. Item #.

Vendor. Item #.